



Product Update

SER 24-008

UpPro OSL Maintenance Interval Change

December 4, 2024

PURPOSE

To notify customers of an update to the service intervals of Spider UpPro Overspeed Safety Lock (OSL) models, aimed at reducing Total Cost of Ownership.

COMPLIANCE CATEGORY <input type="checkbox"/> Safety Failure to comply with this product update could result in personal injury. Compliance is mandated within a specific operating time. <input type="checkbox"/> Compliance Required Identifies the need for action to correct a condition that, if left uncorrected, may result in reduced equipment reliability or efficiency. Compliance may be required within a specific operating time. <input type="checkbox"/> Optional Identifies changes that may be beneficial to some, but not necessarily all. Accomplishment at customers discretion. <input checked="" type="checkbox"/> Notification Customer communication	PRIORITY CODE <input type="checkbox"/> 1 Prior to unit startup or prior to continued operation (Immediate Action Required) <input type="checkbox"/> 2 At first opportunity (Prior to Next Scheduled Maintenance Interval) <input type="checkbox"/> 3 Next Scheduled Maintenance Interval <input checked="" type="checkbox"/> 4 Notification
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PRODUCT MODELS AFFECTED

UpPro OSL (excluding P2514 & P2314)

COMPONENT SYSTEM

<input type="checkbox"/> Electrical	<input type="checkbox"/> Mechanical	<input checked="" type="checkbox"/> Safety	<input type="checkbox"/> Other:
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ACTION REQUIRED

Spider is pleased to announce improvements to the OSL that extend the required overhaul interval from 4 years to 10 years for applicable OSL units. These intervals supersede any intervals that were previously provided for all units manufactured since April 2020. Please see details below.

- **For OSL manufactured prior to April 2020** (as indicated on the nameplate):
Please contact ProductSupport@SpiderStaging.com for guidance. To extend the overhaul interval to 10 years, these units must undergo an overhaul at our factory to have the latest upgrades installed to improve durability.
- **For OSL manufactured from April 2020 onward** (as indicated on the nameplate):
No action is required. These units already incorporate the latest updates and adhere to the extended 10-year overhaul interval based on their manufacturing date.

IMPORTANT: It is still required to perform the Daily Check and Annual Inspection of the Overspeed Safety Lock (OSL) as previously outlined. This change only affects the timing of the overhaul requirement.

If you have questions or need assistance identifying your OSL's manufacturing date, please reach out to our support team at ProductSupport@SpiderStaging.com.